



## Transaction Limits - Fees and Charges

This document must be read together with the First Choice Credit Union Account and Access Facility Terms and Conditions brochure and the Summary of Accounts and Availability of Access Facilities brochure. Together these brochures form the Conditions of Use Statement for the First Choice Credit Union Account and Access Facility.

### TRANSACTION LIMITS

#### Cash withdrawals

- Over the counter at Head Office (Amounts over the limit are subject to Agreement and 1 Business Day Notice) \$5,000.00 per day
- Over the counter at Agencies \$1,000.00 per day

#### Daily EFT Access ( Visa Debit)

- Visa Debit Offline Limit \$1.00 per day
- Daily Limit Visa Debit (Limits determined at time of application) \$1,000.00 AUD per day

#### Facility Transaction Limits

- Pay anyone up to \$2000.00 in any 24 hr business day
- BPAY up to \$2000.00 in any 24 hr business day

### FEES AND CHARGES

Excess transaction fee \$1.00 per transaction  
 Credit Union Issue Counter Cheque \$3.00

### VISA DEBIT

Annual card Fee \$10.00  
 Card Replacement Fee \$10.00  
 EFTPOS transaction where "credit" is pressed \$FREE  
 ATM & EFTPOS transactions As per fee structure (PTO)  
 Currency Conversion Fee 2% of transaction amount  
 Voucher Retrieval & Chargebacks \$25.00

### GLOBAL CUSTOMER ASSISTANCE – VISA DEBIT

Overseas Lost / Stolen card report \$35.00 USD  
 Overseas Emergency Replacement Card \$175.00 USD  
 Overseas Emergency Cash \$175.00 USD  
 Declined Emergency Overseas Cash \$50.00 USD

### MEMBER CHEQUE CHARGES

25 leaf Cheque book \$10.00  
 Cancel Corporate Cheque \$15.00  
 100 leaf Cheque book \$40.00  
 Tracing of Member Cheque \$22.00  
 Copy of Member Cheque \$15.00 per hour  
**Cash Cheque fee – Non members \$25.00**

### GENERAL TRANSACTION CHARGES AND PAYMENT SERVICES

**Fixed Term Deposit early withdrawal fee Up to 2% Penalty plus \$30.00**

**Staff assisted transaction online savings account \$10.00**

Christmas Club early withdrawal fee \$10.00

Manual transfer of funds – Telephone requests (excludes phone banking & internet transfers) \$5.00

**Bank Cheque fee \$12.00**

Triplicate deposit book National Bank issue \$5.00

**Other Credit Union withdrawals \$15.00**

Dormancy fee (When no transactions have been Made on your account for a year or more) \$10.00

### DIRECT DEBIT DISHONOUR

When payment of a direct debit from your account is rejected \$15.00

**MEMBER CHEQUE DISHONOUR**

When payment of a cheque from your account is rejected \$15.00

**REFERRAL FEE**

**Where a cheque or direct debit overdraws your Account** **\$7.50**

**STATEMENTS**

**Paper Statements - monthly & quarterly** \$2.50

**Paper Statements - 6 monthly** FREE

**Estatements** FREE

**REPRINTING OF OFFICIAL STATEMENT** \$15.00 per statement

**TRANSACTION LISTING** \$10.00

**CENTRELINK BALANCE LETTER** \$15.00

**RECOVERY OF STATEMENTS FROM STORAGE** \$40.00 minimum

1<sup>ST</sup> hour or part thereof, then \$15.00 ph thereafter

**ANY ACCOUNTS OVERDRAWN WILL ATTRACT A DAILY DEBIT INTEREST CHARGE** **Currently 15%**

**PERIODICAL PAYMENTS/BUDGET PAYMENTS/EPAYMENTS**

Periodical payments/Electronic payments

Except internal transfers to an account at First Choice Per Fee Structure (See table)

**Over the counter Epay** **\$5.00**

**BPay**

BPay error correction fee (per correction) \$22.00

BPay Enquiry fee (per enquiry) \$5.50

**TRAVELEX**

Overseas Draft \$12.50

Telegraphic Transfer \$50.00 Max

Foreign Currency Cash Conversion 1% or \$10.00 min

Foreign Currency Cheque Conversion \$50.00

**MEMBER REWARD SYSTEM**

Your relationship balance is the sum of your savings, loans and investment accounts within your membership. The Relationship Balance is calculated on the opening balance on the first day of each month. Member's who maintain a relationship balance of more than \$3000, will receive an increasing number of free transactions. (see table)

**THE RELATIONSHIP BALANCE AND NUMBER OF FREE TRANSACTIONS APPLY TO STAND ALONE MEMBERSHIPS ONLY**

Relationship Balance	Number of Free Transactions	Long Standing Members (> 10 years) Additional Free
\$ 0 - \$ 3,000	10	5
\$ 3,001 - \$ 5,000	12	5
\$ 5,001 - \$ 8,000	16	5
\$ 8,001 - \$20,000	20	5
\$ 20,001 - \$50,000	30	5
\$ 50,001 - \$100,000	40	5
Greater - \$100,000	unlimited	unlimited

As from 1 September 2012 the transactions where you will incur a \$1 fee, after your free transactions have been used are: Over the Counter Withdrawals, EFTPOS, ATM, Periodical Payments and Direct Debits. Internet Banking Transactions are Free

Your relationship balance is the sum of your savings, loans and investment accounts within your membership. The Relationship Balance is calculated on the opening balance on the first day of each month. We reward you for being a long standing member (>10 years) with an additional 5 free transactions. When all free transactions have been exhausted the "Excess Transaction Fee" will apply. This fee will be debited once a month as a total fee to your main savings account. Unused free transactions are not carried forward to the next month. Members are encouraged to contact the Credit Union if they have any queries about the changes or would like advice on how to conduct fee-free banking or minimise their transaction costs.